In the Claims:

Amend claims 4, 11, and 18 as shown below in the entire set of pending claims. Underlines indicate insertions, and ~~strikeouts~~ indicate deletions.

1. (Original) A method of notifying an operator of an event with respect to a hard copy output engine, comprising:

detecting a status of a portion of the hard copy output engine from a sensor incorporated in the hard copy output engine; and

displaying, in response to detecting, a graphical user interface including information describing the portion and the status, and including a set of user-selectable options including: dismissal of the graphical user interface, assistance in ordering consumables or services identified by the graphical user interface, deferment of action with respect to the consumables or services identified by the graphical user interface for a user-selectable interval and inhibiting further displaying of the graphical user interface.

2. (Original) The method of claim 1, wherein detecting a status includes detecting a toner low or toner out status.

3. (Original) The method of claim 1, further comprising:

composing an electronic message including information describing the status; and

transmitting the electronic message.

4. (Currently amended) The method of claim 3, wherein composing an electronic message includes composing the electronic message to include information chosen from a list ~~consisting of~~ including: percentage of remaining consumable, to whom assigned, blind carbon copy to, copy to, company addressed to, expected completion date, defer until, due date, duration, event address, expiration date, follow-up flag, importance, owner, priority, return receipt request status, remind beforehand, reminder, reminder override default, required attendee list, resources, sensitivity, date sent, start

date, addressee, tracking status, consumables order list, maintenance items, malfunction and preventative maintenance items.

5. (Original) The method of claim 1, wherein detecting a status includes detecting a status from a list of status items consisting of: toner out, toner low, preventative maintenance alerts, including cleaning or replacement of component parts, consumables orders and low or "out of" status for other consumables or need for other maintenance items.

6. (Original) The method of claim 1, wherein the hard copy output engine is chosen from a group consisting of: facsimile machines, photocopiers and printers.

7. (Original) The method of claim 3, wherein transmitting the electronic message comprises transmitting an electronic message including a consumable order.

8. (Original) An article of manufacture comprising a computer usable medium having computer readable code embodied therein to cause a processor to:

detect a status of a portion of the hard copy output engine from a sensor incorporated in the hard copy output engine; and

display, in response to the status, a graphical user interface including information to describe the portion and the status, and to include a set of user-selectable options including: dismissal of the graphical user interface, assistance in ordering consumables or services identified by the graphical user interface, deferment of action with respect to the consumables or services identified by the graphical user interface for a user-selectable interval and inhibiting further displaying of the graphical user interface.

9. (Original) The article of manufacture of claim 8, wherein the computer readable code configured to cause a processor to detect a status

includes computer readable code configured to cause the processor to detect a toner low or toner out status.

10. (Original) The article of manufacture of claim 8, wherein the computer readable code is further configured to cause a processor to:

compose an electronic message including information describing the status; and

transmit the electronic message.

11. (Currently amended) The article of manufacture of claim 10, wherein the computer readable code configured to cause a processor to compose an electronic message includes computer readable code configured to cause the processor to compose the electronic message to include information chosen from a list ~~consisting of~~ including: percentage of remaining consumable, to whom assigned, blind carbon copy to, copy to, company addressed to, expected completion date, defer until, due date, duration, event address, expiration date, follow-up flag, importance, owner, priority, return receipt request status, remind beforehand, reminder, reminder override default, required attendee list, resources, sensitivity, date sent, start date, addressee, tracking status, consumables order list, maintenance items, malfunction and preventative maintenance items.

12. (Original) The article of manufacture of claim 8, wherein the computer readable code configured to cause a processor to detect a status includes computer readable code configured to cause the processor to detect a status chosen from a list of status items consisting of: toner out, toner low, preventative maintenance alerts, including cleaning or replacement of component parts, consumables orders and low or "out of" status for other consumables or need for other maintenance items.

13. (Original) The article of manufacture of claim 8, wherein the computer readable code configured to cause a processor to detect a status comprises computer readable code configured to cause the processor to detect a

status of a hard copy output engine chosen from a group consisting of: facsimile machines, photocopiers and printers.

14. (Original) The article of manufacture of claim 10, wherein the computer readable code configured to cause a processor to transmit comprises computer readable code configured to cause the processor to transmit an electronic message including a consumable order.

15. (Original) A computer implemented control system for a hard copy output engine, the system comprising:

a sensor coupled to a portion of the hard copy output engine, the sensor being configured to provide a status of the portion;

a video interface; and

processing circuitry coupled to the sensor and to the video interface, the processing circuitry being configured to:

detect the status of the portion; and

display via the video interface and in response to the status, a graphical user interface including information to describe the portion and the status, and to include a set of user-selectable options including: dismissal of the graphical user interface, assistance in ordering consumables or services identified by the graphical user interface, deferment of action with respect to the consumables or services identified by the graphical user interface for a user-selectable interval and inhibiting further displaying of the graphical user interface.

16. (Original) The computer implemented control system of claim 15, wherein the processor configured to detect the status includes a processor configured to detect a toner low or toner out status.

17. (Original) The computer implemented control system of claim 15, wherein the processor is further configured to:

compose an electronic message including information describing the status; and

transmit the electronic message.

18. (Currently amended) The computer implemented control system of claim 17, wherein the processor configured to compose an electronic message includes a processor configured to compose the electronic message to include information chosen from a list ~~consisting of~~ including: percentage of remaining consumable, to whom assigned, blind carbon copy to, copy to, company addressed to, expected completion date, defer until, due date, duration, event address, expiration date, follow-up flag, importance, owner, priority, return receipt request status, remind beforehand, reminder, reminder override default, required attendee list, resources, sensitivity, date sent, start date, addressee, tracking status, consumables order list, maintenance items, malfunction and preventative maintenance items.

19. (Original) The computer implemented control system of claim 15, wherein the processor configured to detect a status includes a processor configured to detect a status chosen from a list of status items consisting of: toner out, toner low, preventative maintenance alerts, including cleaning or replacement of component parts, consumables orders and low or "out of" status for other consumables or need for other maintenance items.

20. (Original) The computer implemented control system of claim 15, wherein the processor configured to detect a status comprises a processor configured to detect a status of a hard copy output engine chosen from a group consisting of: facsimile machines, photocopiers and printers.